

## COMPANY PROFILE

## **About Us**

Founded in February 2019, Di Teelo handles expert claims, mainly engineering. We specialise in large and complex losses related to subsidence, structural collapse, construction issues, and mining plant and equipment.

Founder and managing director, Lebo Sekano, is an engineering insurance claims adjuster – most likely the only woman in this field in South Africa. With Lebo's master's degree in engineering from the University of the Witwatersrand, and 11 years' experience in the loss adjusting industry, Di Teelo is uniquely positioned to adjust structural and engineering related insurance claims.

The distinctive value Di Teelo adds to the claims process, is the ability to match technical expertise with policy stipulations to arrive at an outcome that is fair to insurer and claimant alike. In the assessment and adjustment of technical claims, it is critical to know which specialist is the most appropriate for the issue at hand. An understanding of the engineering and construction industries allows me to make such decisions.

Lebo is an associate member of the Institute of Loss Adjusters of Southern Africa.

## DI TEELO'S SCOPE OF SERVICES:

- Pre-condition surveys
- Interpretation of policy schedules and wording
- Merit assessments and quantification
- Compiling insurer reports
- · Claims management
- Compiling of thirdparty release and tender of settlement documentation

## DI TEELO'S AREAS OF SPECIALISATION

- Contractors all risk
- Liability-third party claims and defective worksmanship/ materials/ design
- Plant all risks
- Professional indemnity
- Civil/structural engineering related failures
- Property (including fire investigation)
- Railways and pipelines